

Diversified Communications Australia

Fine Food 2023 COVID Safe Plan

Exhibitor and attendee safety has always been our top priority. We are working in consultation with suppliers, venues, contractors and local and state governments to ensure that Fine Food Australia 2023 is delivered in a safe and controlled environment, within COVID-19 government guidelines.

This plan outlines how Diversified Communications plans to safely deliver the Fine Food Australia 2023 exhibition scheduled for 11-14 September 2023.

This plan is based on restrictions outlined by the NSW Government, as at 1 July 2023.

Pre event

1. Event Paperwork and Risk Assessments

- Diversified Communications Australia Risk assessment has been completed
- An Incident Management Plan, outlining steps to be taken if an outbreak occurs has been developed and communicated to key stakeholders
- A communications plan has been developed and will be implemented if an outbreak were to occur. This will be communicated to our PR team and all key stakeholders involved

2. Pre Event Communications – Exhibitors

- Dedicated information will be outlined in the exhibitor online manual and on the Fine Food Australia website under heading *Event Safety Guidelines*, including advice on hand hygiene and cough etiquette, not attending the event if unwell, and terms and conditions of entry

3. Pre Event Communications – Visitors

- Dedicated information will be displayed on the Fine Food Australia website and registration page under the heading *Event Safety Guidelines*, outlining advice on hand hygiene and cough etiquette, not attending the event if unwell, and terms and conditions of entry

4. Pre Event Communications - Contractors

- Contractor staff are to complete a Diversified Communications COVID induction prior to arrival onsite reminding them of hand hygiene, cleaning requirements, physical distancing requirements, not attending if sick, and contractor sign in requirements
- Contractors will attend a pre-show contractor briefing where they will be reminded to monitor staff for symptoms and their obligations onsite

5. NSW Government

- Diversified Communications will continue to monitor government websites for information regarding changes to event requirements

Prevention onsite

1. Move In / Move Out

- The move in and move out phase will be scheduled and all contractors and exhibitors will only be provided access to the site at their dedicated time. This will assist with managing the number of people on site at any one time and ensuring there is space for people to move around

2. Access

- Signage and tensa barriers will be used for queue management during the event

3. In the halls

- Food retail outlets operated by the ICC will be cashless

4. Cleaning

- Increased cleaning in public and targeted areas will take place, including toilets and catering areas
- Cleaning will take place in between sessions in theatres
- Stands will be cleaned nightly by Diversified Communications. Additional stand cleaning is to be sourced by the exhibitor